

What is Computerbank?

Computerbank is a self funded, not for profit organisation run by volunteers. We have been helping people cross the digital divide since 1999.

Our computers have been donated by organisations, individuals and families.

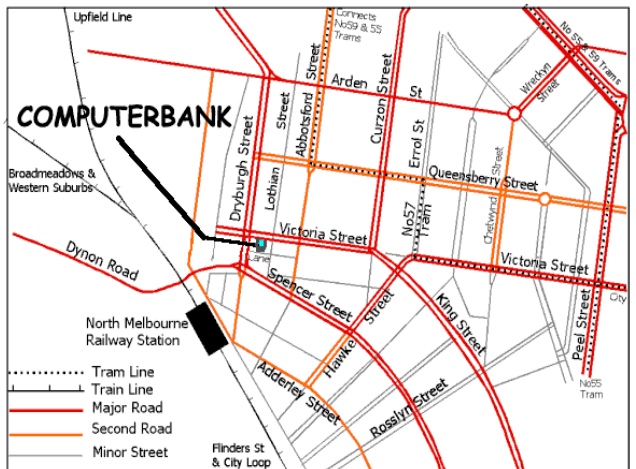
Our computers are refurbished and loaded with open source software.

What is Open Source Software?

Open Source software is free software. It is available to share and distribute freely.

Computerbank uses a customised Ubuntu Linux distribution on all of our computers. Linux is easy to use and doesn't get viruses. It is a very safe internet computer.

Computerbank Victoria
483 Victoria St
West Melbourne.
Victoria. 3003



We are near the corner of Dryburgh St and close to North Melbourne Station. We are west of the city.



Computers from \$25
for concession card
holders, students and
community groups

Come and try
Ubuntu Linux
at Computerbank

Opening Hours
Friday 10am - 5pm
Saturday 12.30pm-5pm

**Computer recycling with
care for the community
and the environment**



Tel: (03) 9600 9161
Fax: (03) 9328 1679

Web: <http://www.computerbank.org.au>
Email: info@computerbank.org.au

*A cost effective alternative for
bridging the digital divide*

Who can have a computer?

You can purchase a Computerbank computer if you have a Commonwealth Government concession card, are an asylum seeker or a student. Computers are also available for community groups.

If you do not have a concession card you can still purchase a desktop from us. The price is 50% higher.

What does the \$25 computer have?

The basic computer has a P4 3.2 GHz HT CPU, 2GB RAM, 80Gb hard drive, DVD ROM, 17" LCD monitor, a keyboard, mouse and connecting cables. It comes loaded with the Ubuntu Linux operating system and many useful open source software programs.

Each computer comes with a printed user guide.

What can I do with a Computerbank computer?

All our computers have a word processor, spreadsheet, typing tutor, email facilities and web browser. Documents made are compatible with Word and Windows. Our computers have a large variety of children's and adult games.

Can I connect to the internet?

Our computers have internet capability. To connect to the internet you need a modem (extra), phone line and an internet service account. Cable or ADSL broadband services usually start from \$30 a month.

USB mobile broadband is cheap but does not provide a lot of data. Sometimes the connection can be unreliable. We can advise about this.

Do you have cheaper computers?

Yes. We sometimes have P4 computers (box only) for as low as \$15.

Do you have faster computers?

We have a range of faster recycled computers available for sale from our shop.

Example stock

Core 2 Duo 1.86 GHz - \$50

1.86 GHz, 2G RAM, 80G hard drive, DVD ROM, on-board video and sound, 19" LCD, keyboard and optical mouse.

Core 2 Duo 3 GHz - \$115

3GHz, 4G RAM, 250G hard drive, DVD Burner, on-board sound/video, 19" widescreen LCD, keyboard and optical mouse.

Do you have any Quad Cores, i3, i5 or i7?

We usually have some Quad Cores with 19" LCD screens from around \$150 and some more expensive i3, i5 and i7 computers.

All prices current August 2015.

About our service

- We don't deliver computers.
- Computerbank has EFTPOS facilities.
- Our voluntary service operates on a first come first served basis.
- Our computer stock is constantly changing.
- Ring us before you come to make sure a computer similar to the one you would like is available.
- Unfortunately we cannot hold computers longer than two weeks after the pickup date.

Training

Computerbank can provide some free basic training. Let us know if you are interested in training and we will contact you when we run sessions.

When you purchase the computer we can give you a quick 10-15 minute demo if you like.

Warranty and Support

We provide three months standard warranty. For desktops this can be extended to six months if our operating system remains on the PC.

For up to six months, limited free telephone support is available on Friday and Saturday between 1-4pm. Some problems can not be fixed on the phone. In-house support must be booked in. After the free period we charge \$25 to fix a computer if you bring it to us. We can also provide on-line chat and email support to users of our systems.

Will you put Windows on for me?

We do not supply Windows systems or Microsoft software, or Apple systems or "dual boot" systems.

We think the cost of proprietary software (eg Windows) contributes to the digital divide. Free/open source software is an excellent alternative because it is community owned and can be shared with everyone.

Laptops

Only community groups and people with concession card can purchase a laptop. We have a limited range of laptops every week. We only warranty laptops for three months.